PUB-NO: JP411328463A

DOCUMENT-IDENTIFIER: JP 11328463 A

TITLE: POSTAGE STAMP PRINT SYSTEM GIVING NOTICE OF ERROR OF PRINTER SAFELY

PUBN-DATE: November 30, 1999

INVENTOR-INFORMATION:

NAME COUNTRY

DAVIES, BRAD L

ASSIGNEE-INFORMATION:

NAME COUNTRY

PITNEY BOWES INC APPL-NO: JP11097964

APPL-DATE: March 1, 1999

PRIORITY-DATA: 1998US-2391 (February 27, 1998)

INT-CL (IPC): G07B 17/00

ABSTRACT:

PROBLEM TO BE SOLVED: To improve the security and substitution possibility by providing a communication printer controller which detects the state of a fault, stores the record of the state of the fault in a history file in the memory of a printer, and then informing the memory of a postage meter of it.

SOLUTION: The controller 162 monitors the activity of the printer 160 to detect when a fault occurs to the printer 160. Its record is stored in the memory 164 indicating the fault. Once a fault occurs, the relative record is stored in a file so that a history log of faults is held in the printer 160. After mutual authentication is successful, the history file is uploaded from the printer 160 to a postage meter 120 and stored in a nonvolatile memory NVM 142. Then the postage meter 120 uploads the history file to a data center 50 simultaneously with other predetermined events.

COPYRIGHT: (C)1999, JP0